

# Operations Management

## **ABOUT THIS COURSE**

This course covers operations and supply chain management (OSCM) from the ground up and introduces such key topics as strategy, Six Sigma quality and lean supply chains. The learner will cover key elements of project management, facilities layout, logistics and forecasting.

## **LEARNING OUTCOMES**

- Know about operations and supply chain management (OSCM) and how it developed over time.
- List the parameters of a sustainable supply chain strategy.
- Identify features of Total Quality Management, Six Sigma and lean supply chains.
- Know the tools and techniques used in forecasting, capacity management, logistics and facilities layout.

## **APPROXIMATE COURSE HOURS**

- 39 hours (in class or online)